

Conditions Of Admission

The owners and staff of Undara Experience welcome you to Undara. We have attempted to make your visit as interesting and as safe as possible, however, we are unable to accept any liability for any injury or loss which may occur during your visit. The actual conditions of admission are set out below and we invite you to read them prior to purchasing any tickets as admission to any "Undara Experience" will be considered acceptance of these terms.

- 1) The entrant for himself/herself, his/her heirs, executors, assigns and next of kin and each of them:
 - a) release, waive and discharge Dutana Pty Ltd and Undaval Pty Ltd, their and each of their officers, directors, agents and employees ("Dutana/Undaval") of and from all and any liability, claims, rights or causes of action which he/she or they might have for or arising out of injury to or death of any person whomsoever including the entrant or any damage or theft of any property whatsoever which may result from admission to "Undara Experience, howsoever such injury, death, damage or theft is caused and regardless of whether it is due to or arose from the negligence of or fundamental breach of the contract of entry by Dutana/Undaval.
 - b) agrees to indemnify and keep indemnified Dutana/Undaval, of and from all losses, damages, costs, claims, suits and demands whatsoever arising from any injury to or death of any person whomsoever or damage to or theft of any property whatsoever caused by the entrant for any reason whatsoever including his/her own negligence.
- 2) Dutana Pty Ltd is entering into the contract including this notice is deemed to be acting as agent or trustee on behalf of or for the benefit of itself Undaval Pty Ltd and all persons who are or might be their officers, directors, agents or employees from time to time and all such persons shall be and be deemed to be parties to the contract.
- 3) Undara Experience:
 - A) reserves the right to:
 - I) alter prices, schedules, and/or inclusions advertised in their brochure or any other published details (including but not limited to the itinerary, staff, vehicles, and/or accommodation facilities) without notice:
 - II) exclude any person from a tour.
 - B) Is not responsible for the alteration or cancellation of activities or events that may occur due to the presence or behaviour of wild life.
- 4) No variation of these conditions shall bind Dutana/Undaval or have any effect whatsoever unless in writing signed by the duly authorised manager for the time being of "Undara Experience".
- 5) Travel insurance is recommended for all travellers. We advise you to consult your travel agent for information on FULL travel insurance. Undara Experience will not be responsible for medial expenses or travel-related losses.

Deposit Policy

All reservations require a deposit within 14 days of the booking or date of stay, whichever is closest.

Deposit is equal to one bed night per person.

Cancellation Policy

Reservations that are cancelled more than 30 days prior to commencement of Undara Experience package; deposit is refunded.

Cancellation fees are as follows:

30 Days or more - deposit fully refunded 29-21 Days – 25% of deposit forfeited
20-14 Days – 50% of deposit forfeited 13-7 Days -75% of deposit forfeited
less than 7 Days – deposit forfeited